

# Let's build better!

Structural defects warranties for new-build & conversion residential and commercial property, combining trusted cover with hands-on support from directly employed surveyors.

[www.qassurebuild.co.uk](http://www.qassurebuild.co.uk)

 0333 577 2800

# About Us

Q is a technically led structural warranty provider helping developers, builders, housing associations and build to rent providers deliver safer, higher quality homes. We combine trusted cover with practical, in-house surveyor support, working with your teams from design through to completion.

Over 15 years in the market we have developed a clear purpose: to improve standards of construction in the UK, one building at a time.

We help you achieve that through a prevention-led approach, focused on early technical input, regular site engagement and clear guidance that supports decision-making, delivery and ultimately, customer satisfaction.

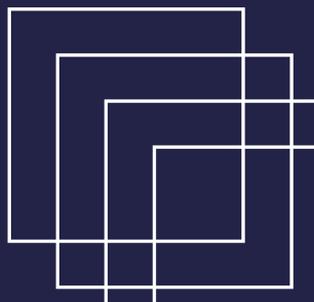
## WHO WE SUPPORT

We work with clients delivering homes for sale, rent and affordable housing, as well as bespoke, PRS and commercial schemes. Our service is relationship-led and shaped to the realities of development, with a strong reputation for technical quality and pragmatic support.

## WHAT WE STAND FOR

Q's approach is built around four principles:

- Close partnerships
- Risk management
- Consistency
- Customer service



To discuss how Q can add value to your next project, contact our Client Services Team at: [client@qassurebuild.co.uk](mailto:client@qassurebuild.co.uk)



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## SERVICE CAPABILITY

Q provides a structural defects warranty that puts build quality and customer service first, supported by a robust technical process that helps reduce risk, saves you money and protect long-term performance.

We work alongside your design and construction teams to identify issues early and agree practical solutions. This helps reduce disruption during construction, supports programme and enables stronger outcomes at handover.

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"Having used other structural warranty providers in the past it was apparent early on that Q stood out as a company who want to work as part of the project team rather than being a stand alone appointment."

**David Weir, Partner**  
Capital Development Consultants LLP



### A service built for decision makers

Q supports the people who carry responsibility on projects, with a professional, dependable service designed to keep teams informed, aligned and confident.

### How we add value:

- Prevention-led technical oversight to reduce defects and improve build quality
- Regular site engagement, tailored to the project, with a regular programme of on-site visits
- Early technical reviews to support planning and avoid late-stage surprises
- Clear guidance technical support from experienced, in-house surveyors
- A pragmatic approach to refurbishments and conversions, balancing commercial viability and insurance requirements

# Service Range

Q provides structural defects warranties and technical support across a range of development types, with a consistent, prevention-led approach.

## RESIDENTIAL OPEN MARKET

Our flagship warranty for consumers who purchase a new home from one of our Registered Developers.

## AFFORDABLE HOUSING

Aimed at Housing Associations & Registered Social Landlords, this warranty offers cover for all types of affordable housing including shared ownership & social rent.

## PRIVATE RENTAL SECTOR

Specifically designed for private landlords of residential properties, this warranty covers the Private Rental Sector, including build-to-rent and student accommodation schemes.

## BESPOKE RESIDENTIAL

A consumer policy designed for private individuals building a house to live in, using a Q Registered Builder.

## COMMERCIAL AND MIXED-USE

Designed for all types of commercial property from warehouses and retail, to care homes and community centres.

## TECHNICAL SUPPORT SERVICES

With Q, you benefit from our in-house surveyor support with regular inspections, technical guidance, and clear reporting to your site teams to enable swift rectification of issues before they cause problems.

## REFURBISHMENTS & CONVERSIONS

With any of our warranties, we can consider refurbishments and conversions, offering a consistent and structured approach, including early physical and technical review of the existing structure, with pragmatic guidance to support cost-effective solutions.

## BONDS & IBGS

Q can arrange Insurance Backed Guarantees for your contractor packages, and can also facilitate Road & Sewer Bonds as well as Performance Bonds.

## BESPOKE INSPECTION PACKAGES

Ask us about adding a bespoke inspection package to your warranty for enhanced support and more regular visits to your sites, helping your teams to get it right first time!

If you are unsure which warranty route is right for your scheme, contact our Client Services Team at [client@qassurebuild.co.uk](mailto:client@qassurebuild.co.uk)



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## HOLM PLACE

Holm Place is a £1.5m bespoke residential project which delivered a 340m<sup>2</sup>, four-bedroom contemporary detached home for a private client, set within the garden of a Grade II Listed 17th-century property.

Designed to be sympathetic yet modern, the L-shaped layout is pushed to the site edges to protect the green setting, with open-plan spaces that maximise daylight and create a strong inside-outside connection to the garden.

## WESTERN HARBOUR, EDINBURGH

Western Harbour is a £22.4m residential regeneration project delivering 118 new-build apartments across four blocks for affordable housing, by builder CCG Scotland.

The scheme includes undercover ground-level parking with an amenity deck above, wrapped by a podium-and-timber superstructure, supporting a mix of 1, 2 and 3-bedroom homes in the Newhaven Western Harbour area.



## SADLER'S COURT, HERTFORDSHIRE

Sadler's Court is a £4.3m open market scheme for Elivia Homes, delivering 10 luxury detached houses in the village of Preston near Hitchin.

Built to a high specification with a strong focus on build quality, the homes combine rural character with modern performance, including air source heat pumps, enhanced insulation, and EV charging to support lower running costs and long-term efficiency.



View our Case Studies at [www.qassurebuild.co.uk/projects](http://www.qassurebuild.co.uk/projects)



# Client Testimonials



"[Q's surveyor]...provided us with an excellent service which we would rate as first class. [He] has always provided a reliable and professional service...which has ensured our buildings can be handed over to our clients with all necessary insurance paperwork in place."

**Bobby Malek, Project Manager**  
**Springfield Properties plc**



"We found Q's surveyors to be pragmatic, knowledgeable and helpful. As a client we took great reassurance that Q was able to work with our architect and contractor to achieve robust solutions to a complex build."

**Roger Bainbridge, Director**  
**Whiteburn Projects Ltd**



"The Completions Team has been very helpful and surpassed our expectations. From constant updates of information we need to supply, to dealing with the matter efficiently to get the certificates over to ourselves 3 days before I expected."

**Ben Dhesi**  
**Z&D Properties**



"[Q's surveyor's] approach to inspections and his ability to provide clear instruction and direction...has resulted in a first-class project. [His] depth of knowledge is impressive and reassuring. I will be recommending Q."

**Richard Craig, Project Manager**  
**JND Building Services Ltd**





# Why Choose Q

Choosing the right warranty provider is a crucial decision.

Q is built for developers and builders who want a partner focused on technical integrity, reliable support and reduced friction throughout delivery.



## What makes different



### **MORE SITE ENGAGEMENT, BETTER RISK MANAGEMENT**

Q undertakes a regular programme of site inspections, tailored as needed for size and complexity, giving flexibility to clients to increase the frequency of site visits, to help reduce defects and support build quality.

### **PRE-CONSTRUCTION CLARITY**

Q reviews design proposals and project specifics before work starts, identifying high-risk issues and communicating requirements early, helping to avoid delays later.

### **IN-HOUSE TECHNICAL EXPERTISE**

Experienced & knowledgeable surveyors provide practical guidance and support to site teams, prioritising prevention over paperwork.

### **TRUSTED COVER**

Policies are backed by a range of recognised and rated insurers, and are approved by major high street lenders.

To find out how Q can make a difference to your next project, contact our Client Services Team at: [client@gassurebuild.co.uk](mailto:client@gassurebuild.co.uk)



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# Contact Us



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